



All Providers

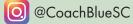
Healthy Blue transitioning under BlueChoice HealthPlan 2024

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ALL PROVIDERS

Healthy Blue transitioning under **BlueChoice HealthPlan 2024**

Beginning January 1, 2024, Healthy Blue will transition under BlueChoice HealthPlan. Healthy Blue will continue to follow the South Carolina Department of Health and Human Service guidelines for covered services. However, there are a few changes that will take place.

ID Cards

Current and new Healthy Blue members will receive new ID cards that will have new group number, PCN and RX Bin numbers located on the front of the card. Located on the back, you will find new phone numbers. Member assignment will remain the same. Be sure to request new ID cards on or after January 1, 2024.

- New Provider Manual

As of January 1, 2024, the updated Provider Manual will be in effect to provide a wealth of information to include but not limited to administrative information, reimbursement policies, claims information and utilization management.

- Claims Filing

You will have the following options to submit claims:

- Electronically: using payor ID 00403
- Online: My Insurance ManagerSM (MIM)
- Mail: PO Box 100317, Columbia, SC 29202-3317

Please inform your clearinghouse of the necessary information needed to prepare for the upcoming changes in 2024.

Authorizations and Benefits

Authorizations and Benefits can be obtained online through MIM or by calling Provider Services at 866-757-8286.

- Updated and Enhanced Website

Starting January 1, 2024, the website www.HealthyBlueSC.com will have a fresh layout with new information available. Stay connected by joining our monthly BlueBlast Newsletter for any updates.

My Provider Enrollment Portal (MyPEP) will continue to be available for your credentialing needs and practice updates.

Review the <u>available FAQ's</u> for more details. If you have any questions, please contact Provider Education at <u>Provider.Education@bcbssc.com</u> or call 803-264-4730.

Prior authorization updates for medications billed under the medical benefit

Effective for dates of service on and after December 1, 2023, the following medication codes billed on medical claims from current or new Clinical Criteria documents will require prior authorization.

Please note, inclusion of a national drug code on your medical claim is necessary for claims processing.

Visit the <u>Clinical Criteria website</u> to search for the specific Clinical <u>Criteria listed below</u>.

Clinical Criteria	HCPCS or CPT® code(s)	Drug name
CC-0230	J9029	Adstiladrin (nadofaragene firadenovec-vncg)
CC-0231	C9399, J3490	Lamzede (velmanase alfa-tycv
CC-0232	J9350	Lunsumio (mosunetuzumab-axgb)
CC-0233	J1440	Rebyota (fecal microbiota, live — jslm)
CC-0235	C9399, J3590	Revcovi (elapegademase-lvlr)
CC-0236	J2502	Signifor LAR (pasireotide)
CC-0234	C9151, C9399, J3490	Syfovre (pegcetacoplan)
CC-0116	J9056	Vivimusta (bendamustine)

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local provider relationship management representative or call the Customer Care Center at 866-757-8286.

Note: Prior authorization requests for certain medications may require additional documentation to determine.

*Availity is an independent company that provides administrative support services on behalf of BlueChoice HealthPlan.











BlueChoice HealthPlan is an independent licensee of the Blue Cross Blue Shield Association. BlueChoice HealthPlan has contracted with Amerigroup Partnership Plan LLC, an independent company, for services to support administration of Healthy Connections. Amerigroup Corporation, an independent company, administers utilization management services for BlueChoice HealthPlan.

*Some links in this newsletter lead to third-party sites. Those organizations are solely responsible for the content and privacy policies on these sites.

The codes listed are for informational purposes only and are not intended to suggest or guide reimbursement. If applicable, refer to your provider contract or health plan contact for reimbursement information. To report fraud, call our confidential Fraud Hotline at 877-725-2702. You may also call the South Carolina Department of Health and Human Services Fraud Hotline at 888-364-3224 or email Fraudres@scdhhs.gov.