

# Your pharmacy benefits at a glance

We know you're busy, so we created this quick guide with information about your pharmacy benefits, plus tips on how to make the most of your coverage.



## Your prescription benefits

How to make the most of your pharmacy plan

### First things first: Register at [HealthyBlueSC.com](https://HealthyBlueSC.com).

It's the best way to view your personal pharmacy benefits. At [HealthyBlueSC.com](https://HealthyBlueSC.com), you can do things like:

- Find retail and specialty pharmacies in your plan.
- View your plan's preferred drugs.
- Learn how to access home-delivery and specialty pharmacies.
- Check your claims status and history for home-delivery and specialty drugs.
- Find out if you have a copay, or your cost, for your prescriptions and compare them, if you have any.

#### Your plan covers:

- Brand-name, generic, and some over-the-counter (OTC) drugs.
- Most specialty drugs for an ongoing health issue or serious illness.

#### Your drug list

Your plan includes hundreds of generic and brand-name prescription drugs. To find out what drugs we cover, just use the Preferred Drug List and Searchable Formulary on our website at [HealthyBlueSC.com](https://HealthyBlueSC.com).

#### Your cost

Your copay depends on your plan. There is a \$3.40 copay for members 19 years and older for generic or brand-name prescription drugs. Certain over-the-counter medicines are covered with a prescription.

There are no copays for children under 19, pregnant members, members in the hospital for emergency care, members of a home- and community-based waiver, members getting hospice services, or family planning supplies.

Some medications have no copay when covered under your pharmacy benefit. To view the Zero Dollar Copay List, just reference our website at [HealthyBlueSC.com](https://HealthyBlueSC.com).



## Planning to travel soon?

If you are leaving the state for a short time, you can fill your prescriptions early to prepare for when you won't be able to go to your regular pharmacy. This is called a vacation supply. You can get a vacation supply once per medicine, every six months, by calling CarelonRx Member Services.

If you are out of state, call CarelonRx Member Services at **833-207-3118 (TTY 711)** for help finding a pharmacy in your plan. Your local, in-network pharmacist can also call and request a vacation supply for you.

## Lost, stolen, or damaged fills

If your prescription is lost, stolen, or damaged, you can ask for an early refill once every six months. To request an early refill, call CarelonRx Member Services at **833-207-3118 (TTY 711)**.

If you have questions or need help with your medicines, call CarelonRx Member Services at **833-207-3118 (TTY 711)** anytime, day or night.

## Need help with any of this?

We're here to help you understand your pharmacy benefits and how they work. If you have questions, just give us a call at the Pharmacy Member Services number on your member ID card, or visit **HealthyBlueSC.com**.



## A few more things to know about your drug coverage



Some medicines require you to take certain steps before we cover them. Here are a few you need to know about:

### Prior authorization (PA).

This means your doctor needs our approval before a pharmacy can fill your prescription. Your prescription drugs may require PA if they:

- Are not on our approved drug list.
- May have high-side effect, misuse, or abuse potential.
- Should be prescribed only for specific use.
- Can be replaced with other drugs that are equally or more effective.

### Step therapy (ST).

You may need to try one or more other drugs before we cover the drug your doctor wants you to take.

### Quantity limits (QL).

We may limit how much of a medicine you can get each month to help protect your health.

### Age limit (AL).

We may only allow your doctor to prescribe certain medicines to you if you are a certain age to help protect your health.

### Dose optimization (DO).

You may be able to switch from taking a drug twice a day to taking it once a day at a higher strength.

### Emergency fill.

For certain drugs, if you and your pharmacist believe you have an urgent health need and you are out of your medicine, your pharmacist may request an emergency 72-hour supply by calling the Pharmacy Help Desk at **833-253-4711** 24 hours a day, seven days a week.

## Need to fill a prescription?

You have plenty of options for how and where to fill your prescriptions, including local pharmacies in your plan and convenient home delivery.

### Retail pharmacies

Your plan includes more than 1,000 pharmacies. It is important to use a pharmacy in your plan so your medicines are covered. To find a retail pharmacy near you, log in with your member ID and use the **Find a Doctor** tool at **HealthyBlueSC.com**. You can also call Pharmacy Member Services at **833-207-3118 (TTY 711)** 24 hours a day, seven days a week.

You can get up to a 31-day supply of medicines you take on a routine or long-term basis at a retail pharmacy in your plan. You can get up to a 90-day supply on certain medications in the following drug categories:

- Asthma
- Cholesterol
- Oral diabetes
- Hypertension

### Home delivery

If you take medicines regularly or need them long-term, you can use home delivery. With home delivery, you can get up to a 31-day supply of your medicines delivered to your home. You can get up to a 90-day supply on certain medications in the following drug categories:

- Asthma
- Cholesterol
- Oral diabetes
- Hypertension

Standard shipping is free. You can switch to home delivery by logging in to your online account at **HealthyBlueSC.com**, or call **833-207-3118 (TTY 711)** 24 hours a day, seven days a week.

### Specialty pharmacy

If you have certain health conditions that require specialty drugs to treat — drugs that may need special handling or that you may need to inject or infuse — you can get them through CarelonRx Specialty Pharmacy.

CarelonRx Specialty Pharmacy offers free shipping with on-time delivery, 24/7 access to a care team of highly trained pharmacists and nurses, and individualized care. To learn more or to manage your specialty prescriptions, log in to your account at **HealthyBlueSC.com**.

If you already get your medicines with CarelonRx Specialty Pharmacy and you have questions about your condition or specialty drugs, call your care team at **833-255-0646 (TTY 711)**.

### Language Services

Do you need help with your health care, talking with us, or reading what we send you? We provide our materials in other languages and formats at no cost to you. Call us toll free at **866-781-5094 (TTY 866-773-9634)**.

¿Necesita ayuda con su cuidado de la salud, para hablar con nosotros o leer lo que le enviamos? Proporcionamos nuestros materiales en otros idiomas y formatos sin costo alguno para usted. Llámenos a la línea gratuita al **866-781-5094 (TTY 866-773-9634)**.

هل تحتاج إلى مساعدة في رعايتك الصحية أو في التحدث معنا أو قراءة ما نقوم بإرساله إليك؟ نحن نقدم المواد الخاصة بنا بلغات وتنسيقات أخرى بدون تكلفة عليك. اتصل بنا على الرقم المجاني **866-781-5094 (TTY 866-773-9634)**.

### Notice of Non-Discrimination

BlueChoice HealthPlan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. BlueChoice HealthPlan does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

BlueChoice HealthPlan is an independent licensee of the Blue Cross and Blue Shield Association. BlueChoice HealthPlan has contracted with Amerigroup Partnership Plan, LLC, an independent company, for services to support administration of Healthy Connections.

CarelonRx is an independent company that manages pharmacy benefits on behalf of the BlueChoice HealthPlan.